

IN THE CLAIMS

Please cancel claims 26-29.

Please amend claims 1, 3, 7-8, 13, 18-19, 21-27, and 30 as follows:

CLAIMS

(Currently Amended) 1. A method for capturing an image of memory from an ~~an Intel-architecture~~ multiprocessor-based computer system that has become frozen and copying it to a long term storage device comprising:

triggering an activation of a series of processes for preserving said memory with a triggering action,

copying ~~the~~ a first region of low memory,

booting the computer system, and

writing the image of memory outside the first region of low memory to a long term storage volume.

(Original) 2. The method of claim 1 wherein a modification is made to a BIOS of said computer system that maintains said memory image outside of said first region of low memory in an uncorrupted state through reboot.

(Currently Amended) 3. The method of claim 1 wherein said action is initiated by an operator detecting that said system is frozen and inserting a boot volume into a boot volume drive, said boot volume containing a BCD program, said operator ensuring that a the long term storage device is associated with said system.

(Original) 4. The method of claim 3 wherein said writing step writes from said outside said first region of low memory to a long term storage.

(Original) 5. The method of claim 1 wherein the first region of low memory comprises the first four megabytes of storage of main memory of said computer system.

(Original) 6. The method of claim 5 wherein said first region of low memory further comprises regions wherein structures and procedures have been established for use by an OS running in said computer system.

(Currently Amended) 7. The method of claim 6 wherein said first region may include pointers to other files which may be needed by a Consolidator program and wherein said other files which may be needed are located on ~~said a~~ a boot volume.

(Currently Amended) 8. The method of claim 1 wherein said copying step depends upon a modification to a BIOS, wherein said modification to said BIOS causes said first region of low memory to be moved to ~~said an~~ an other memory reserved region upon the boot, before said BIOS affects said first region of low memory.

(Original) 9. The method of claim 8 wherein said modification to said BIOS causing said first region of low memory to be moved to said other memory reserved region upon the boot, before said BIOS affects said first region of low memory is triggered by setting a BIOS Setup option by an operator.

(Original) 10. The method of claim 8 wherein said modification to said BIOS causing said first region of low memory to be moved to said other memory reserved region upon the boot, before said BIOS affects said first region of low memory is triggered by a Service Processor setting a bit in either a CMOS or configuration data field of said system.

(Original) 11. The method of claim 8 wherein a second boot process loads a BCD program to accomplish said writing step.

(Original) 12. The method of claim 1 wherein said activation step is accomplished by a Service Processor associated with said computer system recognizing a failure of said system and wherein said copying of the first region of low memory to a storage device is accomplished using said Service Processor.

(Currently Amended) 13. The method of claim 1 wherein said copying step depends upon a procedure initiated by a user call to a Service Processor associated with said computer system, wherein said Service Processor procedure causes said first region of low memory to be copied to ~~said~~ an other memory reserved region upon the boot when a predetermined sequence of instructions is found by said BIOS.

(Original) 14. The method of claim 1 further comprising:
prior to said frozen computer system freezing, preparing a long term storage by reserving a storage area greater than the memory of the frozen computer system.

(Original) 15. The method of claim 14 wherein said preparing is accomplished by a smear program which writes specific data to said storage area greater than the memory of the frozen computer system.

(Original) 16. The method of claim 14 wherein said preparing prepares a storage area sized based on a worst case scenario for a selected compression scheme.

(Original) 17. The method of claim 1 wherein said long term storage volume is one recognized by a BIOS of said frozen computer system.

(Currently Amended) 18. The method of claim 1 wherein said writing step further comprises of compressing the data before writing.

(Currently Amended) 19. The method of claim 1 further comprising; formatting all data in said long term storage having said memory above ~~the~~ a first reserved memory area written to it in a manner useable by a predetermined program.

(Original) 20. The method of claim 19 wherein said formatting is accomplished using a consolidator program.

(Currently Amended) 21. A ~~suite of programs~~ computer program data product having a computer readable storage medium containing encoded data comprising computer readable program code stored thereon, the computer readable code when executed by a computing system ~~to facilitate~~ facilitates capture of a the computer system's main memory upon freezing of said computer system, the computer program data product comprising:

a Smear program which when operated configures said computer system to allow it to prepare a long term storage to receive data contents of said computer system's main memory after said computer system is restarted subsequent to said freezing,

a Boot Crash Dump program which when operated configures said computer system to allow it to save the data contents of said main memory to said prepared long term storage, and

a Consolidator program which when operated on a computer having access to said saved data contents to allow it to organize and format said saved data contents appropriately for later access and use by a debugging program.

(Currently Amended) 22. The ~~suite of programs~~ computer data product of claim 21 further comprising an OS component or driver which when operated gathers information on said computer system to allow the later analysis of the frozen system memory image.

(Currently Amended) 23. The ~~suite of programs~~ computer data product set forth in claim 21 wherein said Boot Crash Dump program contains a compression algorithm for saving said data contents in a compressed format onto ~~said a~~ a prepared hard disk drive.

(Currently Amended) 24. The ~~suite of programs~~ computer data product set forth in claim 21 wherein said Smear program prepares said hard disk drive by writing a reserve region pattern on ~~said a~~ a long term storage device.

(Currently Amended) 25. The ~~suite of programs~~ computer data product set forth in claim 21 wherein said Consolidator program formats and organizes said saved data contents appropriately for OS dump analysis tools.

26. CANCELED.

27. CANCELED.

28. CANCELED.

29. CANCELED.

(Currently Amended) 30. A system for saving the contents of a block of computer memory from a computer system after it said computer system has frozen, the system comprising:

a set of at least one processing modules for performing programmable processing tasks defined within a set of processing modules;

the block of computer memory for maintaining the set of processing modules and associated data, the block of computer memory having a region of low computer memory and a reserved region of computer memory;

a boot volume corresponding to a long term storage device for maintaining the set of processing modules and associated data, a set of system processing modules and associated data for booting said computer system and launching processing tasks associated with the set of processing modules; and

a facility within a Service Processor of said computer system which operates to save a said region of low computer memory to a said reserved region of computer memory upon a trigger signal of an option being specified on the Service Processor when said frozen computer system is restarted with a said boot volume.

(Original) 31. The system of claim 30 wherein said option is specified by an operator when said system is found by said operator to be frozen.

(Original) 32. The system of claim 30 wherein said option is specified by an operator previous to said system being frozen and wherein said Service Processor automatically

activates said option upon loss of a heartbeat signal from said system, said loss of heartbeat signal indicating to said Service Processor that said system is frozen.

(Original) 33. The system of claim 30 wherein said ~~system further comprises a suite of programs~~ set of processing modules comprises including at least:

a Smear program which when operated configures said computer system to allow it to prepare long term storage to receive data contents of said computer system's main memory after said computer system is restarted subsequent to said freezing,

a Boot Crash Dump program which when operated configures said computer system to allow it to save the data contents of said main memory to said prepared long term storage, and

a Consolidator program which when operated on a computer having access to said saved data contents to allow it to organize and format said saved data contents appropriately for later access and use by a debugging program.